

Subject: Update: HPCC Power Outage
Date: Monday, January 11, 2016 at 8:50:17 AM Central Standard Time
From: HPCC - Support
Attachments: image001.png, image003.png



TEXAS TECH UNIVERSITY
Information Technology Division

High Performance Computing Center

To All HPCC Customers and Partners,

As we have informed you earlier, the Experimental Sciences Building experienced a major power outage Sunday, Jan. 3 and another set of outages Tuesday, Jan. 5 that occurred while file systems were being recovered from the first outage. As a result, there were major losses of important parts of the file systems for the work, scratch and certain experimental group special Lustre areas.

The HPCC staff have been working continuously since these events on recovery procedures to try to restore as much as possible of the affected file systems. These procedures are extremely time-consuming, taking days to complete in some cases. Although about a third of the affected file systems have been recovered, work continues on this effort and no time estimate is possible at present.

User home areas have been recovered successfully. At present, no user logins are being permitted while recovery efforts proceed on the remaining Lustre areas. Your understanding and patience are appreciated.

If you have questions, please contact us at hpccsupport@ttu.edu or 806-742-4350. Thanks.

Sincerely,
HPCC Staff